

May 2017 Statewide Provider Training/Orientation Webinars

How to Sign Up for Webinars:

- Follow the link by pressing Ctrl + Click over the date below to register for the webinar or enter <https://www.sunshinehealth.com/providers/resources/provider-training.html> in your web browser;
- A webinar invitation will be sent to you via email. Once the invitation is received, click on the link provided in the email to register (this step is required for attendance);
- You will receive a confirmation email with a link and instructions for joining the webinar. NOTE: Please check junk folder if confirmation is not received.
- When you join the webinar, the call-in telephone number and an attendee passcode will be displayed

Sunshine Health is excited to announce the availability to complete training through Relias Learning Management System. You can obtain more information from logging onto

<https://www.sunshinehealth.com/newsroom/Sunshine-Health-Providers-Can-Complete-Training-Through-Relias-Learning-Management-System.html>

	Webinar Link <small>(click date to register or enter the address in your web browser)</small>	Time	Webinar Description
New Provider Orientation	<p><u>TUESDAY</u></p> <p>May 2, 2017</p> <p>May 9, 2017</p> <p>May 16, 2017</p> <p>May 23, 2017</p> <p>May 30, 2017</p> <p><u>THURSDAY</u></p> <p>May 4, 2017</p> <p>May 11, 2017</p> <p>May 18, 2017</p> <p>May 25, 2017</p>	12:00 PM	<ul style="list-style-type: none"> ▪ Sunshine Health Overview ▪ Plan Overview- Medicaid, Healthy Kids, Ambetter, Medicare Advantage ▪ Partnership and Network ▪ Covered Services and Expanded Benefits ▪ Prior Authorization ▪ Billing Overview ▪ Provider Web Portal ▪ Electronic Funds Transfer/Electronic Remittance Advice ▪ Marketing (Per AHCA Contract) ▪ Fraud, Waste and Abuse ▪ Provider Support ▪ Contact Information
Provider Web Portal Training	<p>May 10, 2017</p> <p>May 24, 2017</p>	12:00 PM	<ul style="list-style-type: none"> ▪ Overview of Sunshine Health Web Portal ▪ Helpful Provider Resources ▪ How to register/add users and log in to the secure portal ▪ Account Management Overview ▪ Patient Eligibility Check ▪ Patient Cost-Sharing ▪ Authorizations and Claims Features ▪ Reports available to PCP's